

## Residents' 2024 comparison with 2021 survey

Question	2024 result	2021 result
How well did you and do you continue to feel informed and connected with the latest information on COVID-19 in your local area?	N/A	64%
Percentage of people who have overall satisfaction with their local area as a place to live	81%	84%
Percentage of people satisfied with the way the Council runs things	61%	59%
Percentage of people who agree that the Council provides good value for money	43%	42%
Percentage of people who will speak positively about the Council.	45%	44%
Percentage of people who think the Council acts on the concerns of local residents	45%	44%
Percentage of people who feel they belong to their local area	76%	79%
Percentage of people who feel safe when outside in their local area after dark	70%	73%
Percentage of people who feel safe when outside in their local area during the day	90%	91%
Percentage of people who think the Council keeps them well informed.	55%	64%
Percentage of people who trust the Council	56%	55%
Percentage of people who agree that people from different backgrounds get on well together in their local area	61%	57%
Percentage of people who agree that they can influence decisions that affect their local area	26%	26%
Percentage of people who are satisfied with Rushcliffe Reports	41%	50%
Percentage of people satisfied with the variety of ways they can contact the Council	53%	59%
Percentage of people who feel they are asked for their thoughts on topics and services that matter to them	22%	N/A
Percentage of people who agree that the council listens to their views	17%	N/A
Percentage of people who agree that the council takes action on the views residents have expressed or explained why it is not possible to do so	15%	N/A
How would you prefer to receive Council information?		
Through Rushcliffe Reports	59%	67%

Through the Council's website rushcliffe.gov.uk	40%	33%
Through the Council's social media channels	37%	25%
Via local press	14%	14%
Other	7%	6%
Percentage of people who are satisfied with street cleanliness	64%	67%
Percentage of people who are satisfied with parks and open space cleanliness	69%	71%
Percentage of people who are satisfied with the refuse and recycling service	78%	81%
Percentage of people who feel that the following factors are a problem in their local area:		
Noisy neighbours or loud parties	9%	10%
Teenagers hanging around the streets	22%	22%
Rubbish or litter lying around	32%	42%
Vandalism, graffiti and other deliberate damage to property or vehicles	19%	18%
People using or dealing drugs	23%	25%
People being drunk or rowdy in public places	10%	11%
Abandoned or burnt out cars	2%	2%
Dog fouling	47%	49%
Percentage of people who are aware of the Council's events programme	86%	83%
Percentage of people who are satisfied with a Council event they have attended	78%	84%